CONTRACT TERMINATION

For tenants wanting to terminate their contract early, the following rules apply:

UNRECEIVED UNIVERSITY OFFER

Should a tenant fail to be accepted onto their chosen course, they will be released from their contract and have their deposit returned.

If a tenant is no longer a registered student after their contract has begun, they must provide documented proof from their university. The tenant will be provided with a two month notice to terminate their contract. Termination lies at the discretion of the landlord and the terms of the contract must be fulfilled during this time.

For further information on these terms and conditions, please refer to Page 9, Clause D2 of the tenancy agreement. Accommodation Managers are to record this accordingly in the student folders and inform Head Office who will notify the relevant landlord.

REJECTED VISA

If an international tenant has their VISA rejected and provides supporting evidence, the tenant can be released from their contract with immediate effect. If the tenant fails to inform the company that their visa is rejected, the tenant may be liable for the terms of their contract. Head Office are to be informed accordingly and landlords will be notified.

MEDICAL CONDITIONS

To support the request to cancel under such grounds, legitimate proof must be attained and signed by a health professional. Termination will be at the landlord’s discretion. If the tenant is also leaving university due to their health, an additional document of withdrawal will be required. The tenant will be provided with the relevant notice (as above).

OTHER

Should the Accommodation Manager believe the tenant’s request for early termination is reasonable due to extenuating circumstances which have not been mentioned above, the Accommodation Manager is to contact Head Office. These matters will be dealt with case-by-case.

TENANT CIRCUMSTANCE

If the tenant is unhappy with their chosen accommodation, it is their responsibility to find a replacement tenant, and cover any rental owed during this time.